HOW TO SUCCESSFULLY IMPLEMENT ID CARDS AND NATIONAL REGISTRATION: THE LESOTHO PERSPECTIVE

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OUTLINE

- INTRODUCTION
- HISTORY OF CIVIL REGISTRATION AND IDENTITY MANAGEMENT IN LESOTHO
- NEW PARADIGM SHIFT IN CIVIL REGISTRATION AND IDENTITY MANAGEMENT
- IMPLEMENTATION STRATEGY
- SUCCESSES AND CHALLENGES
- SIZE: ABOUT 11,000 SQ. MILES OR 31,000 SQ.KM
  POPULATION OF 1.8 MILLION
- RURAL POPULATION: 77%  URBAN POPULATION: 23%
- 10 ADMINISTRATIVE DISTRICTS & 4 ECOLOGICAL ZONES (LOWLANDS, FOOTHILLS, MOUNTAINS & SENQU RIVER VALLEY)
- SOUTH AFRICA LANDLOCKED
- ECONOMY BASED ON, INTER ALIA,: AGRICULTURE, MINING, LIVESTOCK ETC
- EXPORTS: WATER, TEXTILE & APPAREL, DIAMONDS ETC
# HISTORY OF CR & ID MANAGEMENT

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<tr>
<th>Ministry of Interior</th>
<th>1947 Proclamation (Civil Registration only)</th>
<th>Pre-1973</th>
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<td>Ministry of Law &amp; Ministry of Local Government</td>
<td>1973 Births and Deaths Registration Act (Civil Registration only)</td>
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<td>1984 Passport Services and National Cards Services Act</td>
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<td>Ministry of Home Affairs</td>
<td>1973 Act</td>
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<td>National Identity Cards (Civil Registration and Identity Management)</td>
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HISTORY OF CR & ID MANAGEMENT

CR

- 1947 Proclamation
- 1973 Births and Deaths Registration Act
- 2011 REVIEW OF Births and Deaths registration Act

ID

- Passport Services and National Cards Services Act, 1984
- National ID Cards Act, 2011
- Data Protection Act, 2011

**PRIOR TO 2011**

- Lesotho Passport and travel Document Act 1998
- Amendment 2010
- National Assembly Act
- Driver Licences
STATE OF CR PRIOR TO 2011

CR:-

- PAPER BASED (compulsory) AND UNCOORDINATED
- DIFFERENT INSTITUTIONS INVOLVED
- INADEQUATE INFRASTRUCTURE

- All 10 Districts and other Institutions such as Churches, Courts had own Registers
- Ministry of Law, Local Government, Home Affairs
- Absence of central record management system/archives
Number of developments took place within the country, regionally and globally that led to the new paradigm shift with respect to civil registration and identity management in Lesotho.

- UK VISA REQUIREMENT
- 9/11
- SADC Protocol on Free Movement of people
- BILATERAL AGREEMENT BETWEEN LESOTHO AND SOUTH AFRICA ON FACILITATION OF FREE MOVEMENT OF PEOPLE
- FIFA WORLD CUP 2010
Strategy for the new Era
Strategy for the new Era

**WHERE ARE WE**
- PAPER BASED (not compulsory) AND UNCOORDINATED
- DIFFERENT INSTITUTIONS INVOLVED
- INADEQUATE INFRASTRUCTURE

**WHAT NEEDS TO CHANGE?**
**HOW DO WE GET THERE?**
- SECURE POLITICAL WILL AND ENSURE AVAILABILITY OF FUNDS
- ENACTMENT OF NEW LAW GOVERNING ID MANAGEMENT AND REVIEW OF RELEVANT LAWS
- ESTABLISHMENT OF ONE BODY WITHIN ONE MINISTRY TO OVERSEE ALL CR & ID MANAGEMENT
OUR STRATEGY CONT..

WHERE ARE WE
• ABSENCE OF SPECIFIC ID MANAGEMENT AND DATA PROTECTION LAW & OTHER RELEVANT LAWS

WHAT NEEDS TO CHANGE?

HOW DO WE GET THERE?
• MOVE FROM PAPER TO IT (AUTOMATED) SYSTEM

• ENGAGE MINISTRY OF SCIENCE AND TECHNOLOGY AND ENSURE REQUIRED IT INFRASTRUCTURE IS AVAILABLE

• UPGRADING AND /OR ACQUISITION OF NEW OFFICES AROUND THE COUNTRY; HR RELATED ISSUES AND CHANGE MANAGEMENT

• LEARNING FROM OTHER COUNTRIES
WHERE ARE WE GOING?

• **ESTABLISHMENT AND MAINTENANCE** OF NATIONAL POPULATION AND IDENTITY REGISTER.
• **ASSIGN A UNIQUE IDENTITY NUMBER** FOR ALL CITIZENS OF LESOTHO AND NON CITIZENS HOLDING INDEFINITE PERMITS
• **ISSUANCE OF ID CARDS TO ALL ELIGIBLE POPULATION**
• **HAVE PROPER AND CREDIBLE POPULATION REGISTER** CAPABLE OF DELIVERING A COMPLETE LIFE CYCLE OF VITAL EVENTS
THE SYSTEM IS CAPABLE TO PERFORM THE FOLLOWING:

- Population Data Base / National Identity Register
- Adoption and Orphan Registration System
- Criminal AFIS System
- Birth and Death Registration System
- Immigration and Citizenship System
- Marriage / Divorce Registration System
- Passport System - Standard and e-Passport
- ID Card System
Civil Registration System

ID Card System

ePassport System

eBorder Control System

ID Number
01-12345678-17

CURRENT SYSTEM
12 345678 / 2012

2/19/2016
LIFE-CYCLE OF VITAL EVENTS

- Child Birth
- Continuous & Permanent
- NICR database
- Universal
- compulsory
- BoS
- Confidential
- Divorce
- Courts
- Pension
- Mortuaries
- Elections
- Employment
- Banking
- Housing & other services
- Marriage
- Higher Education
- Education
- Child Birth
- Compulsory
- Employment
- Savings
- Mortuaries
- Education
- Universal
- NICR database
- Continuous & Permanent
- Prints
- Mortuaries
- Life Cycle
- Children
ACHIEVEMENTS

• Over 44% our population have been registered and now in the Population Register;
• Over 25% of the eligible population issued IDs;
• Sensitization of stakeholders:
• Registration of new born children at main hospitals (Government and non Government);
• Established sub Offices in district (pilot phase).
CHALLENGES

• Inadequate **Office Space**;
• Shortage of registration and **office Equipment**;
• Shortage of **Office Stationary**
• Offices are operating under very **harsh** and **unbearable** conditions;
• Inadequate **filing cabinets** to prevent loss of application forms;
• Lack of resources e.g **Vehicles**;
WAY FORWARD

- Acquisition of appropriate Office Space
- Procurement of requiresite resources
- Implementation of robust Onsite registration country wide;
- Full operations of Sub Offices, including clinics
• THANK YOU!

• Q & A