



# ID4AFRICA 2024

21-24 May | Cape Town | South Africa

## THE ANNUAL GENERAL MEETING (AGM) Digital Identity as DPI: Fostering trust, Inclusion & Adoption

### Concept Note

#### Trends in Identity Development

In recent times, two prominent trends have emerged that are now shaping the landscape of identity development going forward:

1. **Shift to Predominantly Digital:** digital identity has swiftly gained global adoption in many advanced economies on a societal scale. This surge is fueled by the compelling value proposition that digital identity offers to both consumers and service providers. It encompasses benefits such as unmatched convenience, reduced transaction costs, and a compelling role for facilitating service delivery and digital transformation. The exponentially growing number of applications and services that now rely on digital identity globally make it clear that digital identity is not a passing trend; it is firmly established and poised to soon become the primary means of identification worldwide. This rapid traction has also led to significant demand for digital identity in developing economies and is now the primary pillar within the ID4D agenda.

This trend has also spurred significant innovations in identity verification methods and data protection practices. A crucial development is the shift towards empowering individuals with control over their data, emphasizing the importance of consent in the design of user-centric interfaces. This evolution signifies a fundamental shift in how we approach identity and privacy in our increasingly digital world, and it requires careful consideration for how digital identity schemes are planned, launched and maintained.

2. **Digital Public Infrastructure:** A more recent trend revolves around the approach to digital transformation and the pivotal role played by digital identity in this regard. Instead of relying solely on end-to-end point solutions to drive digital transformation, a new perspective is emerging, centered around the concept of Digital Public Infrastructure (DPI). DPI comprises a collection of secure and interoperable digital sub-systems or reusable modules, each offering specific functionalities that are fundamental to most digital solutions.

Today, the core elements of DPI encompass three foundational components:

- i. **Digital Identity:** Which is viewed as the cornerstone, providing a secure and reliable means of establishing and verifying individual identities in the digital realm.
- ii. **Payments:** Facilitating seamless financial transactions within the digital ecosystem, ensuring economic interactions are smooth and efficient.
- iii. **Consensual Data Exchange:** Empowering individuals with control over their data and facilitating secure data sharing, with consent as a fundamental principle.



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## The 2024 AGM Theme

Any program that deals with digital identity for development must, at this stage, consider the two important trends mentioned above. For this reason, we have adopted the following theme for our 2024 AGM: **“Digital Identity as DPI: Fostering Trust, Inclusion & Adoption”**.

## Explanation of the Theme

Our 2024 theme embodies two axes of deliberation. The first highlights the specific approach to digital identity development. We argue that looking at digital identity through the lens of DPI is a powerful approach with a host of advantages. DPI can be likened to the road and highway infrastructure that underpins the movement of goods and the provision of services in the physical world. DPI represents the essential infrastructure required for economies and individuals to seamlessly interact in the digital world. It is a foundational shift in the way we approach digital transformation, emphasizing the importance of interoperable, secure, and user-centric digital systems anchored on identity as DPI to drive progress and innovation.

In a way, the first part of the theme stresses the point that the mere consideration of adopting digital identity is insufficient; one needs to also explore the most suitable route to achieving it. We will see that this path necessarily capitalizes on a country's unique circumstances, existing assets, capacities, and capabilities and will be different for different countries. By focusing the first part of our theme on digital identity as DPI we are signaling the importance of exploring the pathway and not just the goal.

Within this context, specific constraints and prerequisites must be met by the digital identity scheme to ensure it serves its intended purpose effectively. Among the prerequisites that demand special attention, three aspects stand out for their exceptional significance: **trust, inclusion, and adoption**. A digital identity system or a DPI that is trustworthy, inclusive, and readily adopted by relying parties to support their service delivery is a key driver of success of any digital transformation initiative at a national level. This accounts for the second part of our theme this year, ***where not only are we looking at Digital Identity through a DPI lens, but we are also delving deeper into the critical actions needed to ensure trustworthiness, inclusivity, accessibility, and widespread adoption on a population scale.***

In summary, the 2024 AGM theme recognizes ***digital identity as a foundational component of a country's DPI, but it goes beyond by exploring what it takes for it to achieve trust, inclusion and adoption at population scale.***

This theme is the bedrock upon which we are building an exciting and ambitious 4-day program, extending beyond the customary 3 days, to comprehensively delve into every aspect of this pivotal topic. The 2024 AGM program continues in the tradition of delivering top-tier content that you've come to expect from ID4Africa events.



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## Expected Outcomes

The 2024 AGM Program is designed to support the following outcomes:

1. Share policies, best practices, and global standards for developing successful identification programs including civil registration, legal and digital identity.
2. Identify pathways for harmonization of practices and data across sectors, countries and regions.
3. Highlight the various approaches for digital transformation including the emerging Digital Public Infrastructure anchored on digital identity.
4. Promote inclusive dialogue among stakeholders (government, civil society, development actors, and private sector) to address risks associated with digital identity systems and implement effective mitigation strategies.
5. Identify key success factors with emphasis on trust and inclusion (especially gender), user experience and lessons learned from responsible digital identity implementations including data protection and privacy.
6. Examine successful policies and the enabling legal and regulatory environment that have been proven to accelerate adoption and provide guardrails for safe implementations.
7. Explore strategies for maximizing impact of digital assets through enabling use cases that promote engagement with the population and empower individuals.
8. Examine innovations, both technological and in business processes, that hold the potential to be game changers for digital transformation and the adoption of digital identity across the Continent.
9. Cultivate dialogue and collaborations throughout the Conference Program and more specifically throughout the full day workshops.
10. Offer hands-on exposure to cutting-edge solutions through an exceptional world-class exposition.



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## PROGRAM MODULES

In view of the importance of this year's agenda and the fact that 2024 marks the 10<sup>th</sup> anniversary of the ID4Africa Movement, the AGM will run over 4 days instead of the customary 3. This special edition will feature the following scheduled activities that are accessible to all registered attendees.

Date	Activities
May 21-23, 2024	<ul style="list-style-type: none"> <li>Plenary Sessions: PS0-PS12</li> <li>Exposition</li> </ul>
May 22-23, 2024	<ul style="list-style-type: none"> <li>Hackathon Part I &amp; II</li> </ul>
May 24, 2024	<ul style="list-style-type: none"> <li>Workshops: W1, W2, W3, W4</li> <li>Forums: F1, F2, F3, F4</li> </ul>

## SESSION TOPICS

DAY 1 PLENARIES: TUESDAY, 21 MAY 2024	
<b>8:30 – 9:00 PS0</b>	<b>STATE OF THE ID4AFRICA &amp; THE ID4D MOVEMENT ADDRESS</b>
<p>In commemoration of the 10th anniversary of ID4Africa and the ID4D Movement, the opening address critically evaluates the current status of global digital identity development. It meticulously analyzes the strides made in the past decade while contextualizing these advancements with the work that lies ahead. Against the backdrop of digital transformation and the ongoing development agenda, particularly with six years remaining until the deadline for the Sustainable Development Goals, the address explores strategies to intensify efforts in this crucial domain. This involves a comprehensive examination of innovative approaches in both business and technology that have the potential to be transformative. Furthermore, it emphasizes the imperative for collaboration among stakeholders, including civil society, to expedite progress, instill public trust, and ensure inclusive benefits for all.</p>	
<b>9:00 – 10:15</b>	<b>OPENING OF EXHIBITION &amp; NETWORKING</b>
<b>10:15 – 12:15 PS1</b>	<b>DIGITAL IDENTITY IN AFRICA: ACCELERATING ADOPTION</b>
<p>Six African Identity Authorities provide a brief update on the status of their digital identity programs, followed by a moderated panel discussion that delves into the promises and challenges inherent in each approach. This session is designed to glean practical insights from their on-the-ground experiences and shed light on the implications of diverse strategies pursued by each country, respecting their sovereign privilege and unique contexts. The discussion takes a holistic approach to the development of digital identity ecosystems, covering everything from policy formulation and planning to the design, launch, and ongoing operations of these schemes. Drawing on the collective real-world expertise of the panelists, who spearhead the identity programs in their respective countries, the aim is to distill tangible lessons learned and foster a deeper understanding of the intricacies involved in shaping successful digital identity initiatives.</p>	



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**12:15 – 13:30**

LUNCH & NETWORKING

**13:30 – 15:30 PS2**

**DPI AS A DRIVER OF DIGITAL TRANSFORMATION**

This session kicks off in Segment 1 with a multi-perspective panel discussion that delves into the scenarios where DPI becomes a viable approach and policy in support of digital identity development and digital transformation. It examines strategic advantages and scrutinizes the various pathways and choices available to governments for developing their national digital assets that empower their service delivery and their digital economy. Additionally, the segment investigates the interplay between DPis and DPGs, including the differences between them and the value of their interoperability. Moving on to Segment 2, the focus shifts to the insights and journeys of two African nations actively dismantling silos to establish government-wide interoperable platforms for digital transformation, utilizing their existing assets.

**S1: FROM DIGITALIZATION TO DPI: POLICY PANEL**

**S2: COUNTRY-LEVEL EXPERIENCES**

**15:30 – 16:30**

NETWORKING BREAK

**16:30 – 18:30 PS3**

**ACCELERATING IMPACT: DIGITAL IDENTITY USE CASES**

The emphasis of this session is on exploring the practical applications of digital identity. It showcases a variety of instances where digital identity has been successfully implemented in different countries globally, elucidating how these applications contribute to the growing demand for digital identity and addresses current challenges. The session also delves into the specific criteria these use cases place on any digital identity platform, highlighting aspects such as user-centric design, interoperability, privacy considerations, and security measures.

**18:30**

END OF DAY 1



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## DAY 2 PLENARIES: WEDNESDAY, 22 MAY 2024

**08:30 – 10:15 PS4**

**THE SOLUTIONS & TECH SYMPOSIUM PART I**

In Part 1 of this 2-Part session, five leading identity solution providers share in a series of focused presentations, innovations, developments and lessons learned from their real-world deployments. The audience can engage with each speaker within a dedicated Q&A segment that follows each presentation.

**10:15 – 11:15**

**NETWORKING BREAK**

**11:15 – 13:00 PS5**

**THE SOLUTIONS & TECH SYMPOSIUM PART II**

The session continues with another 5 leading identity solution providers sharing, in a series of focused presentations, innovations, developments and lessons learned from their real-world deployments. The audience can engage with each speaker within a dedicated Q&A segment that follows each presentation.

**13:00 – 14:15**

**LUNCH & NETWORKING**

**14:15 – 16:15 PS6**

**NIST SYMPOSIUM: THE STATE OF THE ART IN BIOMETRICS**

This exceptional symposium features leading biometric experts from NIST, the organization renowned for setting global standards, establishing performance benchmarks, and providing guidelines. The session begins with an introduction to NIST and its evaluation activities, covering core biometric concepts, metrics, and use-cases. Then in a series of presentations, it delves into the strengths and weaknesses of face, iris, and fingerprint modalities. Each modality-specific segment emphasizes capabilities, limitations, and usage considerations for identity verification. The face segment highlights NIST's Face Recognition Technology Evaluation (FRTE), addressing 1-to-1 verification, 1-to-N search, accuracy gains, demographic effects, and the twins issue. It also covers the Face Analysis Technology Evaluation (FATE) encompassing morph detection, face quality effects, presentation attack detection, and age verification. The iris recognition section discusses results from the Iris Exchange (IREX) benchmark and contrasts them with face recognition results. Contactless fingerprint evaluation focuses on performance, interoperability, and certification guidance. The session concludes by addressing human interaction with biometric capture devices and a panel Q&A.

**16:15 – 17:15**

**NETWORKING BREAK**

**17:15 – 18:30 PS7**

**DIGITAL IDENTITY IN SUPPORT OF AfCFTA**

The African Continental Free Trade Agreement (AfCFTA) is a significant initiative aimed at fostering economic integration and trade among African countries. Nevertheless, the implementation of this agreement, for many reasons, has progressed more slowly than anticipated. In this session, we delve into the pivotal role that digital identity can play in supporting AfCFTA. The examination encompasses an exploration of policies, practices, digital infrastructure, and interoperability considerations that must



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be resolved to transform this landmark agreement into a tangible reality. This session serves as a compelling use case for digital identity, illustrating its substantial impact on the broader economy, both in the digital realm and beyond, within the African continent.

**18:30**

**END OF DAY 2**

## DAY 3 PLENARIES: THURSDAY, 23 MAY 2024

**08:30 – 10:30 PS8**

**DIGITAL CREDENTIALS MANAGEMENT**

This session delves in detail into digital credential models and the management of digital identity credentials. The primary focus centers on the three most recent and promising innovations: digital wallets, mobile driver's licenses, and verifiable credentials. As the digital identity landscape continues to evolve, the convergence of the three innovations offers a promising avenue for more efficient and secure identity management and verification processes. The session is thoughtfully structured into three distinct segments, each led by a team of frontline experts. Within each segment, these experts thoroughly analyze the credential model, elucidate its implementation, underscore its advantages, dissect the underlying standards, and assess its interplay with the other models.

### **S1: Digital Wallets: Maximizing impact of digital identity**

Digital wallets offer an appealing framework for credential management, presenting significant advantages for both individuals and government organizations responsible for issuing credentials. They empower individuals by providing a convenient, efficient, and highly secure means to manage and share their identity information. Moreover, they serve as a flexible platform for government-issued credentials to play a pivotal role in authenticating identities within third-party service environments. This segment delves deeply into the world of digital wallets, shedding light on their operational concepts, setting them apart from traditional mobile apps, elucidating the trust and security frameworks they employ, and exploring strategies for seamless integration into existing identity programs to expedite adoption. Furthermore, the session underscores the strategic importance of the European Union's endorsement and integration of the European Digital Identity Wallet (EUDI) alongside the availability of an Open-Source wallet (INJI), creating a golden opportunity for advancing the development agenda in the digital identity landscape.

### **S2: From mDL to mDOC: A standardized approach to digital identity & federation**

The Mobile Driver's License (mDL) is a digital identity standard originally aimed at transforming the traditional physical driver's license into a secure and easily accessible digital format stored on a smartphone. It has evolved into the concept of "mDoc" (Mobile Document) by expanding its scope beyond just driver's licenses to include other types of identity and qualification documents. Today, mDoc represents a framework for digital identity verification including in person as well as online applications. This session delves into the pivotal evolution of mDoc, emphasizing its standards and interoperability, robust security measures, efficient storage capabilities, and the user's ability to selectively share pertinent information. Furthermore, it elucidates the points of intersection and differentiation between mDoc and the European Digital Identity Wallet (EUDI), offering valuable insights into the unfolding landscape of digital identity.

### **S3: From Policy to Reality: A Non-technical journey to integrate verifiable credentials**

This segment explains how verifiable credentials can be integrated into existing identity infrastructure and processes, explaining the business cases to do so. It begins with a concise introduction to verifiable credentials and their role in enabling citizens to prove their identity and achieve tasks online, quickly and securely. It then provides a high-level overview of the standards and protocols (e.g. W3C VC and DIDs) that underpin decentralized identity authentication, and allow these digital credentials to work with other technologies such as



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digital wallets. Using the example of Bhutan's NDI Wallet, the world's first national identity wallet, the session shines a light on how to integrate digital wallets and credentials with what already exists, and how doing so can promote security and inclusion. It also spotlights an emerging use case from an African country.

**10:30 – 11:30**

**NETWORKING BREAK**

**11:30 – 13:00 PS9**

**DIGITAL IDENTITY GOVERNANCE**

This session delves into the critical topic of digital identity governance, elucidating its paramount significance in the current landscape. It navigates through the intricate web of managing and overseeing digital identities, shedding light on the pivotal role governance plays in ensuring security, privacy, and efficiency. The session explores how robust governance frameworks are essential in establishing trust and credibility in digital interactions, be it in government services, financial transactions, or online engagements. By examining real-world—bottoms up—case studies and best practices, the session underscores the proactive measures required to mitigate risks, uphold user rights, and foster a seamless, interoperable digital identity ecosystem.

**13:00 – 14:15**

**LUNCH & NETWORKING**

**14:15 – 14:30 PS10**

**SPECIAL SESSION: ANNOUNCEMENT OF THE 2025 AGM**

**14:30 – 16:00 PS11**

**BUILDING TRUST, PROTECTING HUMAN RIGHTS:  
DEMYSTIFYING CIVIL SOCIETY'S CONTRIBUTION TO LEGAL  
IDENTITY FOR ALL**

Civil society organizations (CSOs) across Africa and the globe are making important contributions to advance universal access to legal identity for all. Contributions range from service design recommendations for various operational processes, legal empowerment initiatives, research and community engagement, participation in oversight mechanisms, and advocacy for proper legal and policy safeguards. However, the skills, knowledge and effective modalities for working with and leveraging civil society expertise are not always widely understood by other actors pursuing the shared goal of inclusive and safe digital identification systems. This panel brings together prominent civil society individuals and organizations who are working with communities, government implementers and international development partners to advance equitable access, safeguard against harm, and enable full participation of individuals within society. The session highlights the different kinds of contributions CSOs are making and opportunities to enhance participation and collaboration. Panelists share research and practices that can help governments better design identity systems that are more inclusive and safe in support of development goals, and discuss ways to achieve more effective multistakeholder discourse around the difficult trade-offs that sometimes arise in the introduction of new digital identification systems.

**16:00 – 17:00**

**NETWORKING BREAK**

**17:00 – 18:30 PS12**

**REFORM OF LEGAL FRAMEWORKS FOR IDENTITY  
MANAGEMENT: A POLICY PANEL**





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This panel looks to the various actionable legal reforms that have been—and are anticipated to be—undertaken in opening-up the right to access to identification to all persons in a country. It starts from the base consideration of identification as an administrative process undertaken by the state to know its population. The session explores what actions might be done to identify and fill gaps, using lived experiences to highlight challenges about what does—and does not—work. Particular consideration is given to making sure that legal frameworks are compatible with the digital age, that they respect and support safeguards and enablers, and that due consideration is given to regional integration and cross-border interoperability.

**18:30**

**END OF DAY 3**

## WORKSHOPS & FORUMS DAY 4: FRIDAY, 24 MAY 2024

*The workshops and forums are an opportunity for delegates to participate in discussions, brainstorming and ideological networking through meaningful and directed dialogue around key problems in the context of 8 highly specialized workshops and forums held on Day 4 of the AGM. The outcomes, recommendations and summations will be presented during two LiveCast episodes scheduled for June 5 and 12, 2024.*

**8:30 – 10:30 WORKSHOP 1**  
(Part I/II)

**CYBERSECURITY FOR IDENTITY PROFESSIONALS**  
*Chairing Organization: The World Bank*

This interactive workshop offers an overview of cybersecurity tailored for identity professionals. It underscores the pivotal role of cybersecurity within digital ID systems, delving into the ever-evolving threat landscape, system vulnerabilities, and the unique risks associated with these systems. Drawing inspiration from successful international frameworks and real-world country experiences, the workshop shares best practices in policies and strategies that bolster the security and trustworthiness of digital identification systems. The session takes a user-centric approach which emphasizes the need to empower individuals to secure and control their digital identity assets not only against malicious actors but also against privacy invading practices by legitimate organizations that individuals need to trust in the course of their routine transactions in the context of digital economy and service delivery. Additionally, the workshop aims to kickstart collaboration and knowledge exchange, by creating a forum to facilitate ongoing dialogue among stakeholders, encouraging the sharing of experiences and innovative solutions for tackling common challenges as the Community continue moving forward toward its goal of identity for all.



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<p><b>8:30 – 10:30 WORKSHOP 2</b> (Part I/II)</p>	<p><b>BRIDGING THE INCLUSION GAP: EMPOWERING AFRICA'S FORCIBLY DISPLACED AND STATELESS THROUGH INCLUSIVE ID SYSTEMS</b> <i>Chairing Organization: UNHCR</i></p>
<p>This workshop seeks to advance strategies for delivering public and private services to forcibly displaced and stateless individuals, emphasizing the implementation of existing policies and exploring future engagement opportunities. The session is dedicated to equipping practitioners and government stakeholders with the practical knowledge needed to formulate policies, principles, and best practices that enhance the engagements among government, international organizations, NGOs, and the private sector. The goal is to foster the inclusion of forcibly displaced and stateless populations within state systems and social protection safety nets. Furthermore, the workshop provides in-depth insights into applying digital innovations to promote inclusion throughout the entire life cycle of these individuals. A key outcome is the promotion of proactive collaborations across the continent, combining digital innovations and human-centered strategies to comprehensively address the unique challenges related to identification and inclusion for these populations.</p>	
<p><b>8:30 – 10:30 FORUM 1</b></p>	<p><b>FORGING SYNERGY: AN INTEGRATED CIVIL REGISTRATION AND VITAL STATISTICS (CRVS) AND IDENTITY (ID) MANAGEMENT SYSTEM FOR MUTUAL BENEFIT</b> <i>Chairing Organization: UNICEF</i></p>
<p>This forum underscores the vital role of an integrated CRVSID system, emphasizing the critical importance of transitioning to a comprehensive management system that spans an individual's entire life, from birth to death. It fosters knowledge sharing among participants, deepening their understanding of successful strategies and practical integration challenges. The forum also promotes collaboration and networking among stakeholders, including government officials, international organizations, and civil society, to enhance collective efforts in achieving integrated CRVSID systems. Going beyond technology and business practices, the session explores aligning national policies and regulations with the integration of CRVS and ID systems, ensuring legal compliance and effective governance. Its aim is to generate actionable recommendations and strategies for countries looking to transition to integrated CRVSID systems, with a focus on addressing specific challenges and leveraging best practices. This workshop serves as an opportunity to exchange experiences, insights, and best practices for advancing the integration of CRVS and ID management systems, in line with the UNLIA agenda, and promoting universal access to legal identity.</p>	
<p><b>10:30 – 11:00</b></p>	<p><b>NETWORKING BREAK</b></p>
<p><b>11:00 – 13:00</b> (Parts II/II)</p>	<p><b>WORKSHOPS 1 &amp; 2 CONTINUED</b></p>
<p><b>11:00 – 13:00 FORUM 2</b></p>	<p><b>AFRICAN CIVIL REGISTRATION SHARED ASSET (ACSA): UPDATE 2024</b> <i>Chairing Organization: OpenCRVS</i></p>



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This forum is a follow-up to the ACSA Workshop at ID4Africa 2023, where the need for a common civil registration standard and assets for Africa was introduced and discussed. Subsequently a civil registration standards framework has been under active development, shaped by valuable insights and contributions from countries across the continent. This session introduces the latest iteration of the ACSA framework, showcasing its potential to drive the establishment of robust civil registration systems. To bring the framework to life, the forum features several country presentations that showcase its practical implementations, utilizing the OpenCRVS software. These real-world examples demonstrate the benefits of adopting a standardized approach and provide a platform for sharing invaluable lessons learned, which in turn can inform future iterations of the framework. Furthermore, the session fosters engagement by allowing attendees to pose questions about the ACSA framework and to gain insights from the countries that have effectively integrated it. Finally, the forum provides a glimpse into the ACSA roadmap, affording delegates the opportunity to request further enhancements and explore avenues for collaboration.

**13:00 – 14:00**

**NETWORKING & LUNCH**

**14:00 – 16:00 WORKSHOP 3**  
(Part I/II)

**PRACTICAL END-TO-END GUIDE FOR IDENTIFYING, PROCURING AND DEPLOYING THE RIGHT IDENTITY SOLUTION FOR YOUR COUNTRY**

*Chairing Organization: UNDP*

This workshop aims to assist government policymakers and practitioners in selecting and implementing suitable identity solutions. It places strong emphasis on understanding the challenges faced in the digital legal identity programs, providing step-by-step guidance for solution selection, procurement, and deployment, and addressing anti-corruption measures and vendor lock-in concerns. It also fosters the exchange of best practices to strengthen local capacity. This interactive session highlights real-world country experiences and is intended to be particularly useful for the digital ID program managers, ICT experts and procurement officers within each country. Additionally, international development partners, donors involved in supporting Member States' procurement processes, the private sector, and the DPG community will find the workshop's content of significant interest.

**14:00 – 16:00 WORKSHOP 4**  
(Part I/II)

**ACCELERATING SUSTAINABLE DIGITAL TRANSFORMATION THROUGH COLLABORATIVE EFFORTS BETWEEN GOVSTACK & DPX**

*Chairing Organizations: GovStack & G2PConnect*

This workshop addresses the challenge of interoperability within DPx (DPG and DPI) initiatives. If these initiatives share objectives and principles, their disparate origins may result in incompatible paths, risking the creation of mega-silos. Ensuring continuous coordination and collaboration is crucial to accelerating progress toward the shared objectives of all stakeholders. At the workshop's outset, the GovStack building blocks and the countries coaching approach will be introduced as potential catalysts for convergence and interoperability between DPx. GovStack and G2PConnect jointly share their best practices for achieving synergies. Subsequently, representatives from the DPI and DPG ecosystems will collaboratively explore challenges and solutions for interoperability across DPx, identities, and business data. Discussions will address how to balance data interoperability and privacy protection by comparing centralized and decentralized approaches, and leveraging technologies such as registries and verifiable credentials. The workshop concludes by presenting



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real cases from various countries, fostering interactions to raise global awareness of the DPG/DPI portfolio and promoting a unified approach to DPx.

## 14:00 – 16:00 FORUM 3

### DATA PRIVACY & SECURITY: NAVIGATING THE DIGITAL DIVIDENDS OF AFRICA'S ID ECOSYSTEM SAFELY

*Chairing Organization: NADPA (Network of African Data Protection Authorities)*

As digital identities gain momentum in Africa and globally, concerns regarding personal data privacy and security rise. This session explores the potential of Africa's digital identity ecosystem as a catalyst for economic growth and cross-border data flows while ensuring compliance with data protection and privacy regulations. Expected outcomes include the identification of best practices for protecting citizens' data, knowledge sharing on digital ID systems, collaborative solutions to common challenges, actionable recommendations for safe digital ID implementation, and the establishment of a strong network for future collaborations in the digital identity realm.

## 16:00 – 16:30

### NETWORKING BREAK

## 16:30 – 18:30 (Parts II/II)

### WORKSHOPS 3 & 4 CONTINUED

## 16:30 – 18:30 FORUM 4

### CAN TRUST BE ENGINEERED ON THE AFRICAN CONTINENT?

*Chairing Organization: WiSER (Wits Institute for Social and Economic Research)*

As African nations embrace biometric ID systems, real-time banking switches, shared credit reporting, and computerized voting, the question arises: can trust be engineered in this digital era? While advocates of distributed ledgers often tout trust, the surge in attacks and regulatory challenges has cast doubt on blockchain's trustworthiness. This view extends to state-owned digital currencies, public infrastructures, biometric registers, and voter systems. While trust is well-defined in computer science and security, a broad state-level understanding of protecting trust in digital infrastructure is lacking. This panel explores key questions of our times:

- How do digital infrastructures both foster and undermine trust?
- What impact do various financial obligations - sovereign, corporate, SME and personal - have on trust within digital systems?
- Does political involvement weaken or strengthen trust in these systems?
- What institutional drivers are needed to foster trust in digital infrastructure?
- Are the proliferating digital systems in Africa enhancing or eroding trust?

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### END OF ALL SESSIONS



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**LIVECASTS: JUNE 5 & 12, 2024**  
**Summations & Dialogue**  
**Starting: 14:30 CEST or 12:30 GMT**

**JUNE 5: VIRTUAL AGM PART 1**

**LiveCast 48**

*Summations, Reporting & Recommendations*

Workshops & Forums

**JUNE 12: VIRTUAL AGM PART 2**

**LiveCast 49**

*Summations, Reporting & Recommendations*

Workshops & Forums