



UGANDA

Country Playbook

WHAT PROBLEM DID WE SEEK TO SOLVE?

1. Single Unique Identification of Persons (SDG 16.9)
2. Vendor Lock-in
3. Fragmented Systems
4. Obsolete Technologies
5. Delayed & Slow Service Delivery



WHAT FEATURES DID WE DESIRE IN THE NEW SYSTEM?

1. Data sovereignty & gradual Digital sovereignty with increased control and ownership of the Identity platform technologies
2. Integrated, scalable & agile systems that adapt to changing legal and social landscape
3. Leverage Emerging Technologies
4. Improve efficiency, service delivery & turnaround time of renewal services
5. Compliance with the Data Protection Act



WHAT DID WE DO?

1. Take services closer to the people within a radius of 5 – 10 km in a Mass Enrolment and Renewal Approach
2. Setup a multisectoral inter - Governmental Project steering committee to oversee implementation involving 25 entities
3. Adopted Open-source technologies to the greatest extent possible on the MOSIP Platform
4. Carried out protracted procurement and acquisition process to identify technology partner

The background of the slide is a close-up photograph of a honeycomb. The hexagonal cells are filled with a golden-brown substance, likely honey. Several bees are visible, some in the foreground and others in the background, appearing to be working on the honeycomb. The overall tone is warm and natural.

WHAT DID WE DO?

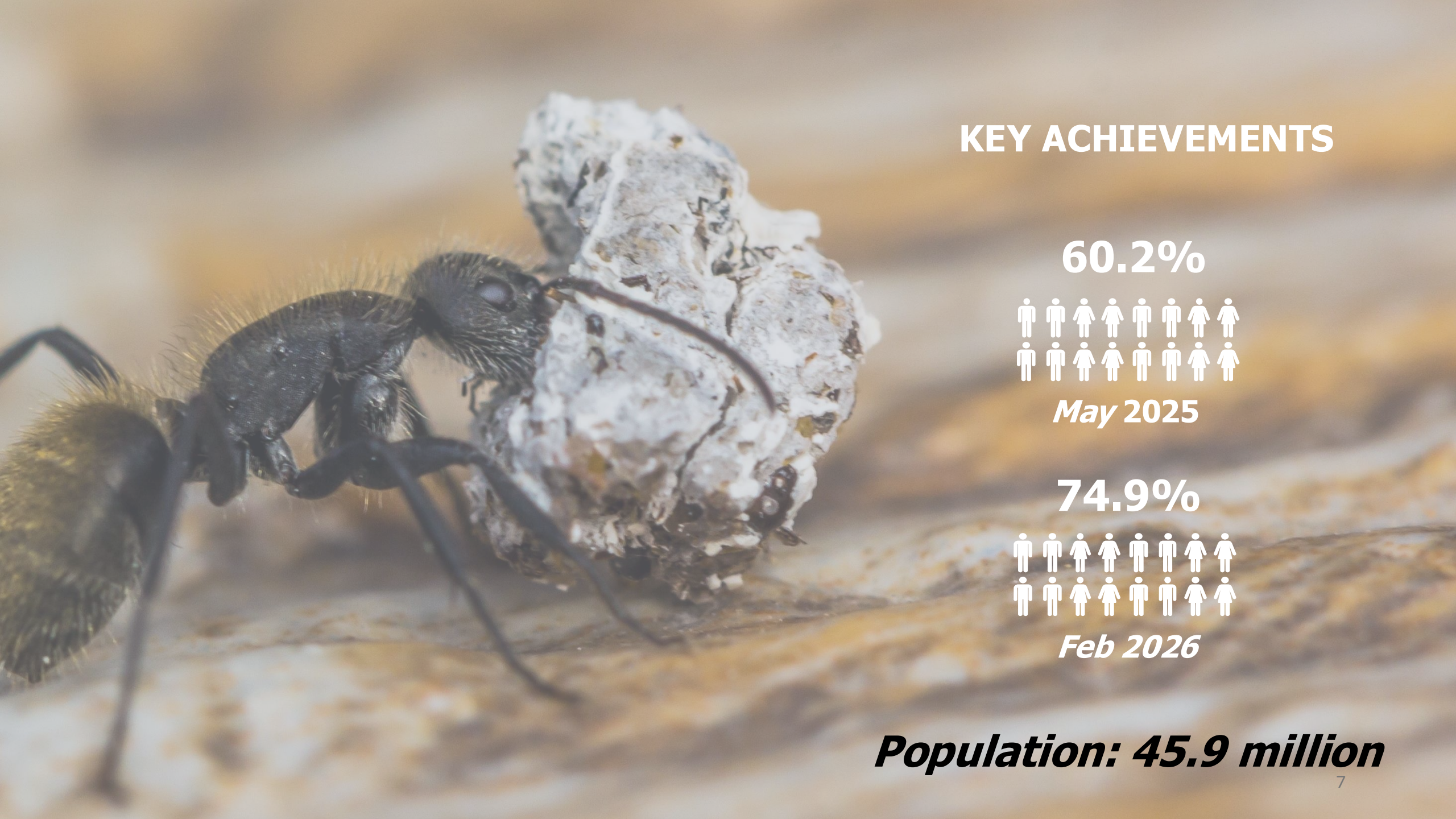
Built a strong collaboration effort with all key stakeholders to support:

- Inclusion of special interest groups and persons living with disabilities
- Recruitment process involving 152,000 applications
- Training of up to 15,000 persons
- Multichannel Sensitization and awareness



WHAT DID WE DO?

1. Migration of 28.4 million records from Old system (RDBMS) to Object storage. This first brown field implementation involved a gruelling 8months Data preparation period and strong coordination with the technology partner, MOSIP and the ABIS partner
2. Phased approach of implementation following agile development approach
3. Business Process Reforms



KEY ACHIEVEMENTS

60.2%



May 2025

74.9%



Feb 2026

Population: 45.9 million

LESSONS LEARNT



Biometric Device



MOSIP Device
Lock in



Consent / Non-Consent
driven Verification



Quality Assurance



Infrastructure costing
with Contingency



Additional Costs



Relationship between
New Tech partner &
previous tech partner



Synchronize with other
Government Technology
projects