

UGANDA'S APPROACH TO IDENTITY VERIFICATION FOR SERVICE DELIVERY

A PRESENTATION FOR
ID4 AFRICA - KENYA



REPUBLIC OF UGANDA
MINISTRY OF HEALTH

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Executive Director, NIRA

"My Country, My Identity"



CURRENT STATUS OF LEGAL IDENTITY IN UGANDA

60.1% of
population
registered

26.5 million Ugandans
registered with *National
Identification Numbers*

39.9%

Mass Enrolment Exercise
targeting 17.2 million
in 2023 -2024

30%

Aggressive Drive to increase
Birth Registration
for under Ones to at least
80% in next 2 years



APPROACH AN CHANNELS OF VERIFICATION IN UGANDA

1



SYSTEM TO SYSTEM VERIFICATION - PRIMARY.

An external entity to NIRA Third Party Interface and invokes requests for verification automatically. Verification is over a secure encrypted channel and message is encrypted and digitally signed

2

MANUAL VERIFICATION.



Manual Verification via written letters Court Orders.



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ALL Verification attracts fees except when it's a Government

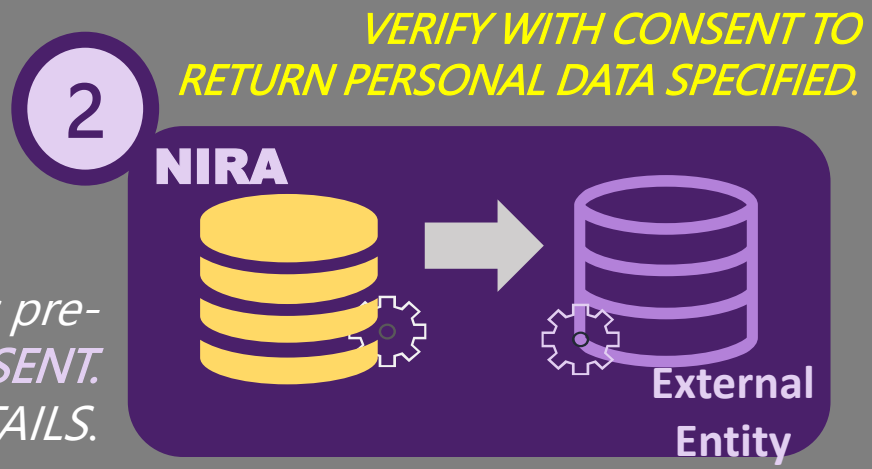


TYPES OF VERIFICATION IN UGANDA



VERIFY WITH CONSENT WHERE NO PERSONAL DATA IS RETURNED

An external entity supplies 4 pre-determined parameters for verification. NIRA responds with YES or NO and no further details.



VERIFY WITH CONSENT TO RETURN PERSONAL DATA SPECIFIED.

An external entity submits pre-determined parameters with **CONSENT**. NIRA responds with **FULL DETAILS**.

TYPES OF VERIFICATION IN UGANDA

3 **NIRA**

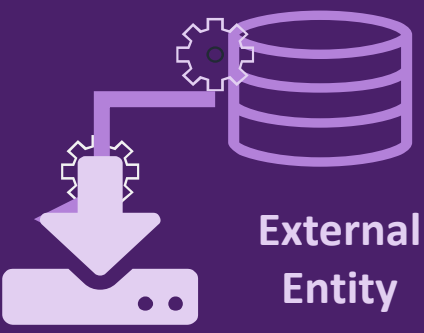


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INDIVIDUAL VERIFICATION

An individual who owns data (data subject) seeks confirmation of information authenticated by NIRA to submit to 3rd Party.

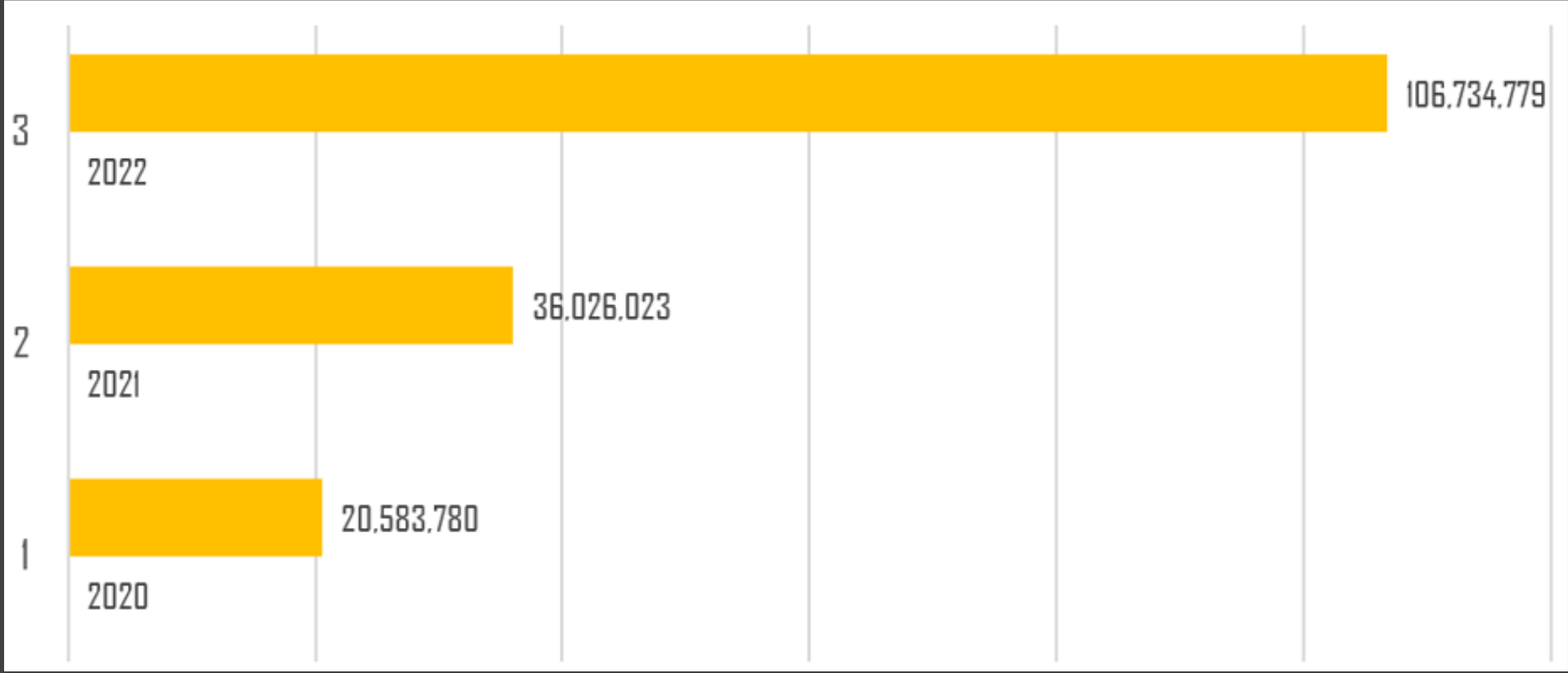
4 **UPDATE OF INFORMATION**



NIRA **External Entity**

An External Entity that is a data controller of data in the NIR; updates NIRA with the latest information.

PERFORMANCE OF VERIFICATION IN UGANDA



The information in the above diagram refers to records verified by Telecoms, Government, Banks and Banking in Know Your Customer/Client in system to system verification.

**RECORDS
ACCESSED**

59 million

2020 – 2022

Records Verified with Individual or
Statutory Consent where Personal
Data agreed to in consent.

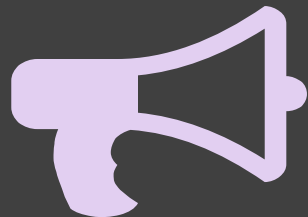
**78
institutions**

78 Institutions with system
to system interactions

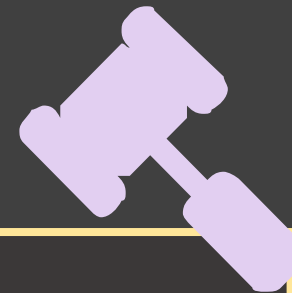


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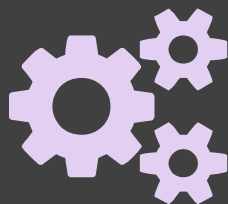


Promotion and demand driven use of ID in service Delivery

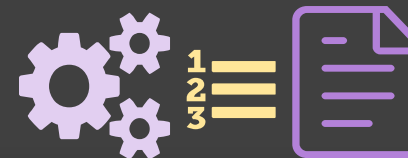


Enabling Legal Environment

FACTORS SUPPORTING VERIFICATION GROWTH



Technology enabled verification



Multiple ways to Verify



ENROLLING ENTITIES FOR VERIFICATION



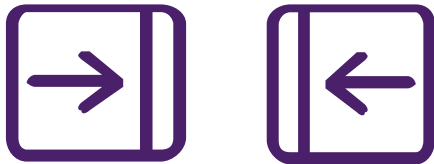
Request is made in writing to the Executive Director NIRA to connect to the TPI



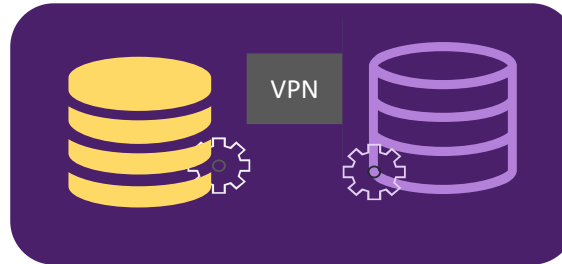
Discussion is held between the technical teams to understand the requirement



An MoU is signed by both parties outlining obligations of each party and agreed access levels



An entity is then put on the Test Environment and on boarded

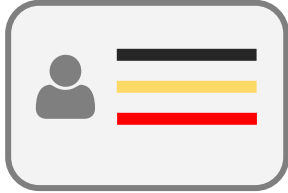


A VPN is set up, and entities moved to Production Environment



Entities are billed for each record accessed except for Government

EXAMPLES OF USE OF DEMAND DRIVEN USE OF ID



“All Government Employment, voting, passport, opening bank accounts, purchase of insurance, purchase, transfer and registration of land, pension and social security, all consumer and credit transactions, payment of taxes, financial services, registration services, statistical services and any other purpose as may be prescribed by the Minister.”

EXAMPLES OF ENABLING LEGAL CLAUSES



1. Sec. 5 (1) (h) of the ROPA – NIRA’s obligation to verify and authenticate information relating to registration and identification of persons
2. Sec. 67 (1) of the ROPA – allows MDA’s to access the National Identification Register. The NIRA Board determines levels of access.
3. Sec. 67 (3) of the ROPA allows other persons to access the information in the Register.